January 2013

The food safety and handling standard operating procedures (SOPs) used in by the Detroit Public Schools - Office of School Nutrition was adapted from the United States Department of Agriculture (USDA) and the National School Food Service Management Institute (NSFSMI) recommended procedures.

HACCP- BASED

STANDARD OPERATING

PROCEDURES
HACCP-Based Standard Operating Procedures

Controlling Time and Temperature During Preparation

PURPOSE: To prevent foodborne illness by limiting the amount of time that potentially hazardous foods are held in the temperature danger zone during preparation.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Wash hands prior to preparing foods. Refer to the Washing Hands SOP.
4. Use clean and sanitized equipment and utensils while preparing food.
5. Separate raw foods from ready-to-eat foods by keeping them in separate containers until ready to use and by using separate dispensing utensils.
6. Pre-chill ingredients for cold foods, such as sandwiches, salads, and cut melons, to 41 °F or below before combining with other ingredients.
7. Prepare foods as close to serving times as the menu will allow.
8. Prepare food in small batches.
9. Limit the time for preparation of any batches of food so that ingredients are not at room temperature for more than 30 minutes before cooking, serving, or being returned to the refrigerator.
10. If potentially hazardous foods are not cooked or served immediately after preparation, quickly chill. Refer to the Cooling Potentially Hazardous Foods SOP.

MONITORING:
1. Use a clean, sanitized, and calibrated probe thermometer.
2. Take at least two internal temperatures from each pan of food at various stages of preparation.
3. Monitor the amount of time that food is in the temperature danger zone. It should not exceed 4 hours.

CORRECTIVE ACTIONS:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Begin the cooking process immediately after preparation is complete for any foods that will be served hot.
3. Rapidly cool ready-to-eat foods or foods that will be cooked at a later time.
4. Immediately return ingredients to the refrigerator if the anticipated preparation completion time is expected to exceed 30 minutes.
5. Discard food held in the temperature danger zone for more than 4 hours.

VERIFICATION AND RECORD KEEPING:

Adapted 2013 from USDA

Nutrition Services and Gardens for Children
Centers for Disease Control and Prevention
HACCP-Based Standard Operating Procedures

Office of School Nutrition employees will record the date, product name, start and end times of production, the two temperature measurements taken, any corrective actions taken, and the amount of food prepared on the Production Log. The Office of School Nutrition manager will verify that Office of School Nutrition employees are taking the required temperatures and following the proper preparation procedure by visually monitoring Office of School Nutrition employees during the shift and reviewing, initialing, and dating the Production Log daily. Maintain the Production Log as directed by your State agency. The Office of School Nutrition manager will complete the Food Safety Checklist daily. The Food Safety Checklist is to be kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 11/30/2013 BY: [Signature]

DATE REVIEWED: ________________________ BY: ________________________

DATE REVISED: ________________________ BY: ________________________
HACCP-Based Standard Operating Procedures

Cooking Potentially Hazardous Foods

PURPOSE: To prevent foodborne illness by ensuring that all foods are cooked to the appropriate internal temperature.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare or serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP
2. Follow State or local health department requirements.
3. If a recipe contains a combination of meat products, cook the product to the highest required temperature.
4. If State or local health department requirements are based on the 2009 FDA Food Code, cook products to the following temperatures:
   a. 145 °F for 15 seconds
      • Seafood, beef, and pork
      • Eggs cooked to order that are placed onto a plate and immediately served
   b. 155 °F for 15 seconds
      • Ground products containing beef, pork, or fish
      • Fish nuggets or sticks
      • Eggs held on a steam table
      • Cubed or Salisbury steaks
   c. 165 °F for 15 seconds
      • Poultry
      • Stuffed fish, pork, or beef
      • Pasta stuffed with eggs, fish, pork, or beef (such as lasagna or manicotti)
   d. 135 °F for 15 seconds
      • Fresh, frozen, or canned fruits and vegetables that are going to be held on a steam table or in a hot box

MONITORING:
1. Use a clean, sanitized, and calibrated probe thermometer.
2. Avoid inserting the thermometer into pockets of fat or near bones when taking internal cooking temperatures.
3. Take at least two internal temperatures from each batch of food by inserting the thermometer into the thickest part of the product which usually is in the center.
4. Take at least two internal temperatures of each large food item, such as a turkey, to ensure that all parts of the product reach the required cooking temperature.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.

Adapted 2013 from USDA
HACCP-Based Standard Operating Procedures

2. Continue cooking food until the internal temperature reaches the required temperature.

VERIFICATION AND RECORD KEEPING:
Office of School Nutrition employees will record product name, time, the two temperatures/times, and any corrective action taken on Food Production Record Office of School Nutrition manager will verify that Office of School Nutrition employees has taken the required cooking temperatures by visually monitoring Office of School Nutrition employees and preparation procedures during the shift and reviewing, initialing, and dating on the daily Food Production Record. Food Production Record is kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 11/30/2013 BY: 

DATE REVIEWED: ________________ BY: ________________

DATE REVISED: ________________ BY: ________________

Adapted 2013 from
Cooling Potentially Hazardous Foods

PURPOSE: To prevent foodborne illness by ensuring that all potentially hazardous foods are cooled properly.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare or serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Modify menus, production schedules, and staff work hours to allow for implementation of proper cooling procedures.
4. Prepare and cool food in small batches.
5. Chill food rapidly using an appropriate cooling method:
   - Place food in shallow containers no more than 4 inches deep and uncovered on the top shelf in the back of the walk-in or reach-in cooler.
   - Use a quick-chill unit such as a blast chiller.
   - Stir the food in a container placed in an ice water bath.
   - Add ice as an ingredient.
   - Separate food into smaller or thinner portions.
   - Pre-chill ingredients and containers used for making bulk items such as salads.
6. If State or local requirements are based on the 2009 FDA Food Code, chill cooked, hot food from:
   - 135 °F to 70 °F within 2 hours. Take corrective action immediately if food is not chilled from 135 °F to 70 °F within 2 hours.
   - 70 °F to 41 °F or below in remaining time. The total cooling process from 135 °F to 41 °F may not exceed 6 hours. Take corrective action immediately if food is not chilled from 135 °F to 41 °F within the 6 hour cooling process.
7. Chill prepared, ready-to-eat foods such as tuna salad and cut melons from 70 °F to 41 °F or below within 4 hours. Take corrective action immediately if ready-to-eat food is not chilled from 70 °F to 41 °F within 4 hours.

MONITORING:
1. Use a clean, sanitized, and calibrated probe thermometer to measure the internal temperature of the food during the cooling process.
2. Monitor temperatures of products every hour throughout the cooling process by inserting a probe thermometer into the center of the food and at various locations in the product.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.

Adapted 2013 from USDA
2. Reheat cooked, hot food to 165 °F for 15 seconds and start the cooling process again using a different cooling method when the food is:
   - Above 70 °F and 2 hours or less into the cooling process; and
   - Above 41 °F and 6 hours or less into the cooling process.
3. Discard cooked, hot food immediately when the food is:
   - Above 70 °F and more than 2 hours into the cooling process; or
   - Above 41 °F and more than 6 hours into the cooling process.
4. Use a different cooling method for prepared ready-to-eat foods when the food is above 41 °F and less than 4 hours into the cooling process.
   - Discard prepared ready-to-eat foods when the food is above 41 °F and more than 4 hours into the cooling process.

VERIFICATION AND RECORD KEEPING:
Office of School Nutrition employees will record temperatures and corrective actions taken on the Cooling Temperature Log. Office of School Nutrition employees will record if there are no foods cooled on any working day by indicating “No Foods Cooled” on the Cooling Temperature Log. The Office of School Nutrition manager will verify that Office of School Nutrition employees are cooling food properly by visually monitoring Office of School Nutrition employees during the shift and reviewing, initialing, and dating the temperature log each working day. The Cooling Temperature Logs are to be kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 10/30/2013  
BY: [Signature]

DATE REVIEWED: [Date]  
BY: [Signature]

DATE REVISED: [Date]  
BY: [Signature]
HACCP-Based Standard Operating Procedures

Handling a Food Recall

PURPOSE: To prevent foodborne illness in the event of a product recall.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare or serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Review the food recall notice and specific instructions that have been identified in the notice.
4. Communicate the food recall notice to feeding sites.
5. Hold the recalled product using the following steps:
   - Physically segregate the product, including any open containers, leftover product, and food items in current production that items contain the recalled product.
   - If an item is suspected to contain the recalled product, but label information is not available, follow the district’s procedure for disposal.
6. Mark recalled product “Do Not Use” and “Do Not Discard.” Inform the entire staff not to use the product.
7. Do not destroy any USDA commodity food without official written notification from the State Distributing Agency, USDA Food Safety Inspection Services (FSIS), or State or local health department.
8. Inform the school district’s public relations coordinator of the recalled product.
9. Identify and record whether any of the product was received in the district, locate the food recall product by feeding site, and verify that the food items bear the product identification code(s) and production date(s) listed in the recall notice.
10. Obtain accurate inventory counts of the recalled products from every feeding site, including the amount in inventory and amount used.
11. Account for all recalled product by verifying inventory counts against records of food received at the feeding site.

MONITORING:
Office of School Nutrition employees and Office of School Nutrition manager will visually observe that school sites have segregated and secured all recalled products.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Determine if the recalled product is to be returned and to whom, or destroyed and by whom.
3. Notify feeding site staff of procedures, dates, and other specific directions to be followed for the collection or destruction of the recalled product.

Adapted 2013 from USDA
HACCP-Based Standard Operating Procedures

4. Consolidate the recall product as quickly as possible, but no later than 30 days after the recall notification.

5. Conform to the recall notice using the following steps:
   - Report quantity and site where product is located to manufacturer, distributor, or State agency for collection. The quantity and location of the affected USDA commodity food must be submitted to the State Distributing Agency within 10 calendars days of the recall.
   - Obtain the necessary documents from the State Distributing Agency for USDA commodity foods or Manufacturer. Submit necessary documentation for reimbursement of food costs.
   - Complete and maintain all required documentation related to the recall including:
     - Recall notice
     - Records of how food product was returned or destroyed
     - Reimbursable costs
     - Public notice and media communications
     - Correspondence to and from the public health department and State agency

VERIFICATION AND RECORD KEEPING
Office of School Nutrition employees will record the name of the contaminated food, date, time, and the reason why the food was discarded on the Damaged or Discarded Product Log. The Office of School Nutrition manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged or Discarded Product Log each day. Maintain the Damaged or Discarded Product Logs for a minimum of 1 year.

DATE IMPLEMENTED: 130 2013 BY: [Signature]

DATE REVIEWED: ____________________ BY: ____________________

DATE REVISED: ____________________ BY: ____________________

Adapted from: National Food Service Management Institute. (2002). Responding to a Food Recall. University, MS: Author.
**Food Recall, Damaged or Discarded Product Log**

**Instructions:** Office of School Nutrition employees will record date, product name, quantity, action taken, reason, initials, and date each time a food or food product is damaged and/or will be discarded. The Office of School Nutrition manager will verify that Office of School Nutrition employees are discarding damaged food properly by visually monitoring Office of School Nutrition employees during the shift and reviewing, initialing, and dating this log. Notify Office of School Nutrition at each occurrence. Maintain this log for a minimum of 1 year.

<table>
<thead>
<tr>
<th>Date</th>
<th>Product Name</th>
<th>Quantity</th>
<th>Product Name</th>
<th>Vendor</th>
<th>Corrective Action Taken</th>
<th>Managers Initials/Date</th>
<th>Manager Initials/Date</th>
</tr>
</thead>
</table>
HACCP-Based Standard Operating Procedures

Holding Hot and Cold Potentially Hazardous Foods

PURPOSE: To prevent foodborne illness by ensuring that all potentially hazardous foods are held under the proper temperature.

SCOPE: This procedure applies to foodservice employees who prepare or serve food.

INSTRUCTIONS:
1. Train foodservice employees on using the procedures in this SOP
2. Follow State or local health department requirements.
3. If State or local health department requirements are based on the 2009 FDA Food Code:
   - Hold hot foods at 135 °F or above
   - Hold cold foods at 41 °F or below
4. Preheat steam tables and hot boxes.

MONITORING:
1. Use a clean, sanitized, and calibrated probe thermometer to measure the temperature of the food.
2. Take temperatures of foods by inserting the thermometer near the surface of the product, at the thickest part, and at other various locations.
3. Take temperatures of holding units by placing a calibrated thermometer in the coolest part of a hot holding unit or warmest part of a cold holding unit.
4. For hot foods held for service:
   - Verify that the air/water temperature of any unit is at 135 °F or above before use.
   - Reheat foods in accordance with the Reheating for Hot Holding SOP.
   - All hot potentially hazardous foods should be 135 °F or above before placing the food out for display or service.
   - Take the internal temperature of food before placing it on a steam table or in a hot holding unit and at least every 2 hours thereafter.

MONITORING, continued:
5. For cold foods held for service:
   - Verify that the air/water temperature of any unit is at 41 °F or below before use.
   - Chill foods, if applicable, in accordance with the Cooling Potentially Hazardous Foods SOP.
   - All cold potentially hazardous foods should be 41 °F or below before placing the food out for display or service.
   - Take the internal temperature of the food before placing it onto any salad bar, display cooler, or cold serving line and at least every 2 hours thereafter.
6. For cold foods in storage:
   - Take the internal temperature of the food before placing it into any walk-in cooler or reach-in cold holding unit.
   - Chill food in accordance with the Cooling Potentially Hazardous Foods SOP if the food is not 41 °F or below.

Adapted 2013 from USDA
HACCP-Based Standard Operating Procedures

- Verify that the air temperature of any cold holding unit is at 41 °F or below before use and at least every 4 hours thereafter during all hours of operation.

CORRECTIVE ACTION:
1. Retrain any foodservice employee found not following the procedures in this SOP.
2. For hot foods:
   - Reheat the food to 165 °F for 15 seconds if the temperature is found to be below 135 °F and the last temperature measurement was 135 °F or higher and taken within the last 2 hours. Repair or reset holding equipment before returning the food to the unit, if applicable.
   - Discard the food if it cannot be determined how long the food temperature was below 135 °F.
3. For cold foods:
   - Rapidly chill the food using an appropriate cooling method if the temperature is found to be above 41 °F and the last temperature measurement was 41 °F or below and taken within the last 2 hours:
     - Place food in shallow containers (no more than 4 inches deep) and uncovered on the top shelf in the back of the walk-in or reach-in cooler.
     - Use a quick-chill unit like a blast chiller.
     - Stir the food in a container placed in an ice water bath.
     - Add ice as an ingredient.
     - Separate food into smaller or thinner portions.

CORRECTIVE ACTION, continued:
4. Repair or reset holding equipment before returning the food to the unit, if applicable.
5. Discard the food if it cannot be determined how long the food temperature was above 41 °F.

VERIFICATION AND RECORD KEEPING:
Foodservice employees will record temperatures of food items and document corrective actions taken on the daily Production Record. A designated foodservice employee will record air temperatures of coolers and cold holding units on the Refrigeration Logs. The foodservice manager will verify that foodservice employees have taken the required holding temperatures by visually monitoring foodservice employees during the shift and reviewing the temperature logs at the close of each day. The temperature logs are to be kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 1/30/2013 BY: [Signature]

DATE REVIEWED: ______________________ BY: ______________________

DATE REVISED: ______________________ BY: ______________________

Adapted 2013 from USDA National Restaurant Association, "Safe Handling of Temperature-Sensitive Foods"
HACCP-Based SOPs

Receiving Deliveries

PURPOSE: To ensure that all food is received fresh and safe when it enters the Office of School Nutrition operation and to transfer food to proper storage as quickly as possible.

SCOPE: This procedure applies to Office of School Nutrition employees who handle, prepare, or serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow state or local health department requirements.
3. Schedule deliveries to arrive at designated times during operational hours.
4. Post the delivery schedule, including the names of vendors, days and times of deliveries, and drivers' names.
5. Establish a rejection policy to ensure accurate, timely, consistent, and effective refusal and return of rejected goods.
6. Organize freezer and refrigeration space, loading docks, and store rooms before deliveries.
7. Gather product specification lists and purchase orders, temperature logs, calibrated thermometers, pens, flashlights, and clean loading carts before deliveries. Refer to the Using and Calibrating Thermometers SOP.
8. Keep receiving area clean and well lighted.
9. Do not touch ready-to-eat foods with bare hands.
10. Determine whether foods will be marked with the date arrival or the “use by” date and mark accordingly upon receipt.
11. Compare delivery invoice against products ordered and products delivered.
12. Transfer foods to their appropriate locations as quickly as possible.

MONITORING:
1. Inspect the delivery truck when it arrives to ensure that it is clean, free of putrid odors, and organized to prevent cross-contamination. Be sure refrigerated foods are delivered on a refrigerated truck.
2. Check the interior temperature of refrigerated trucks.
3. Confirm vendor name, day and time of delivery, as well as driver’s identification before accepting delivery. If driver’s name is different from what is indicated on the delivery schedule, contact the vendor immediately.
4. Check frozen foods to ensure that they are all frozen solid and show no signs of thawing and refreezing, such as the presence of large ice crystals or liquids on the bottom of cartons.
5. Check the temperature of refrigerated foods.
   a. For fresh meat, fish, and poultry products, insert a clean and sanitized thermometer into the center of the product to ensure a temperature of 41 °F or below. The temperature of milk should be 45 °F or below.
b. For packaged products, insert a food thermometer between two packages being careful not to puncture the wrapper. If the temperature exceeds 41 °F, it may be necessary to take the internal temperature before accepting the product.

c. For eggs, the interior temperature of the truck should be 45 °F or below.

6. Check dates of milk, eggs, and other perishable goods to ensure safety and quality.
7. Check the integrity of food packaging.
8. Check the cleanliness of crates and other shipping containers before accepting products. Reject foods that are shipped in dirty crates.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Reject the following:
   - Frozen foods with signs of previous thawing
   - Cans that have signs of deterioration, such as swollen sides or ends, flawed seals or seams, dents, or rust
   - Punctured packages
   - Foods with out-dated expiration dates
   - Foods that are out of safe temperature zone or deemed unacceptable by the established rejection policy

VERIFICATION AND RECORD KEEPING:
Record the temperature and the corrective action on the delivery invoice or on the Receiving Log. The Office of School Nutrition manager will verify that Office of School Nutrition employees are receiving products using the proper procedure by visually monitoring receiving practices during the shift and reviewing the Receiving Log at the close of each day. Receiving Logs are kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 11/30/2013 BY: Bolts W

DATE REVIEWED: ______________________ BY: ______________________

DATE REVISED: ______________________ BY: ______________________
HACCP-Based Standard Operating Procedure

Reheating Potentially Hazardous Foods

PURPOSE: To prevent foodborne illness by ensuring that all foods are reheated to the appropriate internal temperature.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare or serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. If State or local requirements are based on the 2001 FDA Food Code, heat processed, ready-to-eat foods from a package or can, such as canned green beans or prepackaged breakfast burritos, to an internal temperature of at least 135 °F for 15 seconds for hot holding.
4. Reheat the following products to 165 °F for 15 seconds:
   - Any food that is cooked, cooled, and reheated for hot holding
   - Leftovers reheated for hot holding
   - Products made from leftovers, such as soup
   - Precooked, processed foods that have been previously cooled
5. Reheat food for hot holding in the following manner if using a microwave oven:
   - Heat processed, ready-to-eat foods from a package or can to at least 135 °F for 15 seconds
   - Heat leftovers to 165 °F for 15 seconds
   - Rotate (or stir) and cover foods while heating
   - Allow to sit for 2 minutes after heating
6. Reheat all foods rapidly. The total time the temperature of the food is between 41 °F and 165 °F may not exceed 2 hours.
7. Serve reheated food immediately or transfer to an appropriate hot holding unit.

MONITORING:
1. Use a clean, sanitized, and calibrated probe thermometer.
2. Take at least two internal temperatures from each pan of food.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Continue reheating and heating food if the internal temperature does not reach the required temperature.

VERIFICATION AND RECORD KEEPING:
Office of School Nutrition employees will record product name, time, the two temperatures/times, and any corrective action taken on the daily Production Record.
HACCP-Based Standard Operating Procedure

Office of School Nutrition manager will verify that Office of School Nutrition employees have taken the required reheating temperatures by visually monitoring Office of School Nutrition employees during the shift and reviewing, initialing, and dating the daily Food Production Record at the close of each day. The temperature logs are kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 1/30/2013 BY: [Signature]

DATE REVIEWED: ________________ BY: ____________________

DATE REVISED: ________________ BY: ____________________

USDA
Serving Food

PURPOSE: To prevent foodborne illness by ensuring that all foods are served in a sanitary manner.

SCOPE: This procedure applies to Office of School Nutrition employees who serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP. Refer to the Using and Calibrating Thermometers SOP.
2. Follow State or local health department requirements.
3. Follow the employee health policy.
4. Wash hands before putting on gloves, each time the gloves are changed, when changing tasks, and before serving food with utensils. Refer to the Washing Hands SOP.
5. Avoid touching ready-to-eat foods with bare hands. Refer to the Using Suitable Utensils when Handling Ready-To-Eat Foods SOP.
6. Handle plates by the edge or bottom; cups by the handle or bottom; and utensils by the handles.
7. Store utensils with the handles up or by other means to prevent contamination.
8. Hold potentially hazardous food at the proper temperature. Refer to the Holding Hot and Cold Potentially Hazardous Foods SOP.
9. Serve food with clean and sanitized utensils.
10. Store in-use utensils properly. Refer to the Storing In-Use Utensils SOP.
11. Date mark and cool potentially hazardous foods or discard leftovers. Refer to the Date Marking Ready-to-Eat, Potentially Hazardous Foods, and Cooling Potentially Hazardous Foods SOPs.

MONITORING:
A designated Office of School Nutrition employee will visually observe that food is being served in a manner that prevents contamination during all hours of service.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Replace improperly handled plates, cups, or utensils.
3. Discard ready-to-eat food that has been touched with bare hands.
4. Follow the corrective actions identified in the Washing Hands; Using Suitable Utensils When Handling Ready-To-Eat Foods; Date Marking Ready-to-Eat, Potentially Hazardous Foods; Cooling Potentially Hazardous Foods; and Holding Hot and Cold Potentially Hazardous Foods SOPs.
HACCP-Based Standard Operating Procedure

VERIFICATION AND RECORD KEEPING:
The Office of School Nutrition manager will periodically check the storage and use of utensils during service.

DATE IMPLEMENTED: 11/30/03  
BY:  

DATE REVIEWED:  
BY:  

DATE REVISED:  
BY:  
HACCP-Based SOPs

Storing and Using Poisonous or Toxic Chemicals

PURPOSE: To prevent foodborne illness by chemical contamination.

SCOPE: This procedure applies to Office of School Nutrition employees who use chemicals in the kitchen.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Designate a location for storing the Material Safety Data Sheets (MSDS).
4. Follow manufacturer’s directions for specific mixing, storing, and first aid instructions on the chemical containers in the MSDS.
5. Label and date all poisonous or toxic chemicals with the common name of the substance.
6. Store all chemicals in a designated secured area away from food and food contact surfaces using spacing or partitioning.
7. Limit access to chemicals by use of locks, seals, or key cards.
8. Maintain an inventory of chemicals.
9. Store only chemicals that are necessary to the operation and maintenance of the kitchen.
10. Mix, test, and use sanitizing solutions as recommended by the manufacturer and the State or local health department.
11. Use the appropriate chemical test kit to measure the concentration of sanitizer each time a new batch of sanitizer is mixed.
12. Do not use chemical containers for storing food or water.
13. Use only hand sanitizers that comply with the 2009 FDA Food Code. Confirm with the manufacturer that the hand sanitizers used meet the requirements of the 2009 FDA Food Code.
14. Label and store first aid supplies in a container that is located away from food or food contact surfaces.
15. Label and store medicines for employee use in a designated area and away from food contact surfaces. Do not store medicines in food storage areas.
16. Store refrigerated medicines in a covered, leak proof container where they are not accessible to children and cannot contaminate food.

MONITORING:
Office of School Nutrition employees and Office of School Nutrition manager will visually observe that chemicals are being stored, labeled, and used properly during all hours of operation.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Discard any food contaminated by chemicals.
HACCP-Based SOPs

3. Label and properly store any unlabeled or misplaced chemicals.

VERIFICATION AND RECORD KEEPING:
The Office of School Nutrition manager will complete the Food Safety Checklist daily to indicate that monitoring is completed. Office of School Nutrition employees will record the name of the contaminated food, date, time, and the reason why the food was discarded on the Damaged and Discarded Product Log. The Office of School Nutrition manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged and Discarded Product Log each day. The Food Safety Checklist and Damaged and Discarded Product Logs are kept on file for a minimum of 1 year.

DATE IMPLEMENTED: __130|2013__ BY: [Signature]

DATE REVIEWED: ________________ BY: ________________

DATE REVISIED: ________________ BY: ________________
Transporting Food to Remote Sites (Satellite Kitchens)

PURPOSE: To prevent foodborne illness by ensuring that food temperatures are maintained during transportation and contamination is prevented.

SCOPE: This procedure applies to Office of School Nutrition employees who transport food from a central kitchen to remote sites (satellite kitchens).

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. If State or local health department requirements are based on the 2009 FDA Food Code:
   - Keep frozen foods frozen during transportation.
   - Maintain the temperature of refrigerated, potentially hazardous foods at 41 °F or below and cooked foods that are transported hot at 135 °F or above.
4. Use only food carriers for transporting food approved by the National Sanitation Foundation International or that have otherwise been approved by the state or local health department.
5. Prepare the food carrier before use:
   - Ensure that all surfaces of the food carrier are clean.
   - Wash, rinse, and sanitize the interior surfaces.
   - Ensure that the food carrier is designed to maintain cold food temperatures at 41 °F and hot food temperatures at 135 °F or above.
   - Place a calibrated stem thermometer in the warmest part of the carrier if used for transporting cold food, or the coolest part of the carrier if used for transporting hot food. Refer to the Using and Calibrating Thermometers SOP.
   - Pre-heat or pre-chill the food carrier according to the manufacturer’s recommendations.
6. Store food in containers suitable for transportation. Containers should be:
   - Rigid and sectioned so that foods do not mix
   - Tightly closed to retain the proper food temperature
   - Nonporous to avoid leakage
   - Easy-to-clean or disposable
   - Approved to hold food
7. Place food containers in food carriers and transport the food in clean trucks, if applicable, to remote sites as quickly as possible.
8. Follow Receiving Deliveries SOP when food arrives at remote site.
HACCP-Based Standard Operating Procedure

MONITORING:
1. Check the air temperature of the food carrier to ensure that the temperature suggested by the manufacturer is reached prior to placing food into it.
2. Check the internal temperatures of food using a calibrated thermometer before placing it into the food carrier. Refer to the Holding Hot and Cold Potentially Hazardous Foods SOP for the proper procedures to follow when taking holding temperatures.

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Continue heating or chilling food carrier if the proper air temperature is not reached.
3. Reheat food to 165 °F for 15 seconds if the internal temperature of hot food is less than 135 °F. Refer to the Reheating Potentially Hazardous Foods SOP.
4. Cool food to 41 °F or below using a proper cooling procedure if the internal temperature of cold food is greater than 41 °F. Refer to the Cooling Potentially Hazardous Foods SOP for the proper procedures to follow when cooling food.
5. Discard foods held in the danger zone for greater than 4 hours.

VERIFICATION AND RECORD KEEPING:
Before transporting food to remote sites, Office of School Nutrition employees will record food carrier temperature, food product name, time, internal temperatures, and any corrective action taken on the Food Transport and Delivery Log. Upon receipt of food at remote sites, Office of School Nutrition employees will record receiving temperatures and corrective action taken on the Delivery Log. The Office of School Nutrition manager at central kitchens will verify that Office of School Nutrition employees are following this SOP by visually observing employees and reviewing and initialing the Hot and Cold Holding Temperature Log daily. The Office of School Nutrition manager at the remote site(s) will verify that Office of School Nutrition employees are receiving foods at the proper temperature and following the proper receiving procedures by visually observing receiving practices during the shift and reviewing and initialing the Delivery Log daily. All logs are kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 11/30/2012

DATE REVIEWED: ___________________ BY: ___________________

DATE REVISED: ___________________ BY: ___________________
HACCP-Based SOPs

Using and Calibrating Thermometers

PURPOSE: To prevent foodborne illness by ensuring that the appropriate type of thermometer is used to measure internal product temperatures and that thermometers used are correctly calibrated for accuracy.

SCOPE: This procedure applies to Office of School Nutrition employees who prepare, cook, and cool food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Use a food thermometer that measures temperatures from 0 °F (-18 °C) to 220 °F (104 °C) and is appropriate for the temperature being taken.
4. Bimetallic, dial-faced stem thermometers are accurate only when measuring temperatures of thick foods. They may not be used to measure temperatures of thin foods. A dimple mark located on the stem of the thermometer indicates the maximum food thickness that can be accurately measured.
   - Use only oven-safe, bimetallic thermometers when measuring temperatures of food while cooking in an oven.
5. Have food thermometers easily-accessible to Office of School Nutrition employees during all hours of operation.
6. Clean and sanitize food thermometers before each use. Refer to the Cleaning and Sanitizing Food Contact Surfaces SOP for the proper procedure to follow.
7. Store food thermometers in an area that is clean and where they are not subject to contamination.

MONITORING:
1. Office of School Nutrition employees will use the ice-point method to verify the accuracy of food thermometers. This is known as calibration of the thermometer.
2. To use ice-point method:
   - Insert the thermometer probe into a cup of crushed ice.
   - Add enough cold water to remove any air pockets that might remain.
   - Allow the temperature reading to stabilize before reading temperature.
   - Temperature measurement should be 32 °F (0 °C). If not, adjust according to manufacturer’s instructions.
3. Office of School Nutrition employees will check the accuracy of the food thermometers:
   - Daily
   - If dropped
   - If used to measure extreme temperatures, such as in an oven
   - Whenever accuracy is in question
HACCP-Based SOPs

CORRECTIVE ACTION:
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. For an inaccurate, bimetallic, dial-faced thermometer, adjust the temperature by turning the dial while securing the calibration nut (located just under or below the dial) with pliers or a wrench.
3. For an inaccurate, digital thermometer with a reset button, adjust the thermometer according to manufacturer’s instructions.
4. If an inaccurate thermometer cannot be adjusted on-site, discontinue using it, and follow manufacturer’s instructions for having the thermometer calibrated.
5. Retrain employees who are using or calibrating food thermometers improperly.

VERIFICATION AND RECORD KEEPING:
Office of School Nutrition employees will record the calibration temperature and any corrective action taken, if applicable, on the Daily Food Production Record each time a thermometer is calibrated. The Office of School Nutrition manager will verify that Office of School Nutrition employees are using and calibrating thermometers properly by making visual observations of the employees during the calibration process and all operating hours. The Daily Food Production Record will be kept on file a minimum of 1 year.

DATE IMPLEMENTED: 1/30/2013 BY: [Signature]

DATE REVIEWED: ________________ BY: __________________

DATE REVISED: ________________ BY: __________________
HACCP-Based Standard Operating Procedure

Washing Fruits and Vegetables

PURPOSE: To prevent or reduce risk of foodborne illness or injury by contaminated fruits and vegetables.

SCOPE: This procedure applies to foodservice employees who prepare or serve food.

INSTRUCTIONS:
1. Train foodservice employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Wash hands using the proper procedure.
4. Wash, rinse, sanitize, and air-dry all food-contact surfaces, equipment, and utensils that will be in contact with produce, such as cutting boards, knives, and sinks.
5. Follow manufacturer’s instructions for proper use of chemicals.
6. Wash all raw fruits and vegetables thoroughly before combining with other ingredients, including:
   • Unpeeled fresh fruit and vegetables that are served whole or cut into pieces.
   • Fruits and vegetables that are peeled and cut to use in cooking or served ready-to-eat.
7. Wash fresh produce vigorously under cold running water or by using chemicals that comply with the 2009 FDA Food Code. Packaged fruits and vegetables labeled as being previously washed and ready-to-eat are not required to be washed.
8. Scrub the surface of firm fruits or vegetables such as apples or potatoes using a clean and sanitized brush designated for this purpose.
9. Remove any damaged or bruised areas.
10. Label, date, and refrigerate fresh-cut items.
11. Serve cut melons within 7 days if held at 41 °F or below.
12. Do not serve raw seed sprouts to highly susceptible populations such as preschool-age children.

MONITORING:
1. The foodservice manager will visually monitor that fruits and vegetables are being properly washed, labeled, and dated during all hours of operation.
2. Foodservice employees will check daily the quality of fruits and vegetables in cold storage.

CORRECTIVE ACTION:
1. Retrain any foodservice employee found not following the procedures in this SOP.
2. Remove unwashed fruits and vegetables service and washed immediately before being served.
3. Label and date fresh cut fruits and vegetables.
4. Discard cut melons held after 7 days.
HACCP-Based Standard Operating Procedure

VERIFICATION AND RECORD KEEPING:
The foodservice manager will observe foodservice employees performing duties and note preparation method on Daily Food Production Record. Food Production Record is to be kept on file for a minimum of 1 year.

DATE IMPLEMENTED: 1/30/2013  BY: [Signature]

DATE REVIEWED: ______________________  BY: ______________________

DATE REVISED: ______________________  BY: ______________________
Washing Hands

PURPOSE: To prevent foodborne illness by contaminated hands.

SCOPE: This procedure applies to anyone who handle, prepare, and serve food.

INSTRUCTIONS:
1. Train Office of School Nutrition employees on using the procedures in this SOP.
2. Follow State or local health department requirements.
3. Post handwashing signs or posters in a language understood by all Office of School Nutrition staff near all handwashing sinks, in food preparation areas, and restrooms.
4. Use designated handwashing sinks for handwashing only. Do not use food preparation, utility, and dishwashing sinks for handwashing.
5. Provide warm running water, soap, and a means to dry hands. Provide a waste container at each handwashing sink or near the door in restrooms.
6. Keep handwashing sinks accessible anytime employees are present.
7. Wash hands:
   - Before starting work
   - During food preparation
   - When moving from one food preparation area to another
   - Before putting on or changing gloves
   - After using the toilet
   - After sneezing, coughing, or using a handkerchief or tissue
   - After touching hair, face, or body
   - After smoking, eating, drinking, or chewing gum or tobacco
   - After handling raw meats, poultry, or fish
   - After any clean up activity such as sweeping, mopping, or wiping counters
   - After touching dirty dishes, equipment, or utensils
   - After handling trash
   - After handling money
   - After any time the hands may become contaminated
8. Follow proper hand washing procedures as indicated below:
   - Wet hands and forearms with warm, running water at least 100 °F and apply soap.
   - Scrub lathered hands and forearms, under fingernails, and between fingers for at least 10-15 seconds. Rinse thoroughly under warm running water for 5-10 seconds.
   - Dry hands and forearms thoroughly with single-use paper towels.
   - Dry hands for at least 30 seconds if using a warm air hand dryer.
   - Turn off water using paper towels.
   - Use paper towel to open door when exiting the restroom.
9. Follow FDA recommendations when using hand sanitizers. These recommendations are as follows:
   - Use hand sanitizers only after hands have been properly washed and dried.
   - Use only hand sanitizers that comply with the 2009 FDA Food Code. Confirm with the manufacturers that the hand sanitizers used meet these requirements.
HACCP-Based Standard Operating Procedure

- Use hand sanitizers in the manner specified by the manufacturer.

**MONITORING:**
1. A designated employee will visually observe the handwashing practices of the Office of School Nutrition staff during all hours of operation.
2. The designated employee will visually observe that handwashing sinks are properly supplied during all hours of operation.

**CORRECTIVE ACTION:**
1. Retrain any Office of School Nutrition employee found not following the procedures in this SOP.
2. Ask employees that are observed not washing their hands at the appropriate times or using the proper procedure to wash their hands immediately.
3. Retrain employee to ensure proper handwashing procedure.

**VERIFICATION AND RECORD KEEPING:**
The Office of School Nutrition manager will provide handwashing annual training.

DATE IMPLEMENTED: 01/30/2013  BY: [Signature]

DATE REVIEWED:  [Date]  BY: [Signature]

DATE REVISED:  [Date]  BY: [Signature]